Jingl – 13-1300-1800 PAF COMPLEX ROUTING   Attachment 1

CALL FORWARDING ON BUSY/NO ANSWER   SECTION 1

Please select the box how you would like your calls forwarded:

☐ On Busy   ☐ No Answer   ☐ Both (On Busy and no answer)

For each answering point listed below, nominate an alternate answering point (overflow destination number) in the event of a busy signal, or the call not being answered. If overflow is not required, leave the space blank.

Answering Point	Overflow Destination 1	Overflow Destination 2	Overflow Destination 3

Notes:
Calls may be overflowed up to three answering points from the original answering point i.e. if the first overflow destination is also busy or does not answer, the call will be forwarded to another number, and so on.
If a mobile number is included as one of the call forward numbers, it should be the final number in the line as mobiles are generally set to divert to voicemail on no answer. A call forwarded to an answering machine and/or voicemail counts as a successful call forward, not a busy/no answer, therefore the call will not forward any further.

AUSTRALIA WIDE ACCESS   SECTION 2

An answering point is required for each prefix selected. Where a prefix is not selected, calls will be barred and the call routed to a recorded voice announcement.

	Prefix	Answering Point (Destination number)
Australia Wide	☐ 0x	
Mobiles	☐ 04	

Note:
Any on-net Australian fixed line or mobile number, or international fixed line number may be nominated as the Answering Point.

STATE WIDE ACCESS   SECTION 3

An answering location is required for each prefix selected. Where a prefix is not selected, calls will be barred and the call routed to a recorded voice announcement.

State	Prefix	Answering Point (Destination number)
New South Wales	☐ 024; 026/3-9	
ACT	☐ 026/1,2	
Victoria	☐ 039, 038, 035	
Tasmania	☐ 036	
Queensland	☐ 07	
Western Australia	☐ 08/6,9	
South Australia	☐ 087; 088/0-8, except 0889	
Northern Territory	☐ 0889	
Mobiles	☐ 04	

Notes:
Any on-net Australian fixed line or mobile number, or international fixed line number may be nominated as the Answering Point.
All calls originating from a mobile will be routed to a single Answering Point.
Geographical boundaries may not match exchange boundaries. For example: Broken Hill in NSW has an (08) 80 prefix and is treated as part of South Australia.

REGION BASED ACCESS   SECTION 4

An answering location is required for each prefix selected. Where a prefix is not selected, calls will be barred and the call routed to recorded voice announcement.

Location	Prefix	Answering Point	Location	Prefix	Answering Point
New South Wales			**Victoria**		
Sydney	☐ 02 8 & 9		Melbourne	☐ 03 8 & 9	
Wollongong	☐ 02 42		Swan Hill / Mildura	☐ 03 50	
Gosford	☐ 02 43		Sale / Bairnsdale	☐ 03 51	
Nowra/Moruya	☐ 02 44		Geelong	☐ 03 52	
Windsor	☐ 02 45		Ballarat	☐ 03 53	
Campbelltown	☐ 02 46		Bendigo	☐ 03 54	
Penrith	☐ 02 47		Warrnambool	☐ 03 55	
Goulburn	☐ 02 48		Warragul	☐ 03 56	
Newcastle	☐ 02 49		Wangaratta	☐ 03 57	
Albury / Wodonga	☐ 02 60		Shepparton	☐ 03 58	
Bathurst / Orange	☐ 02 63		Mornington	☐ 03 59	
Broken Hill	(see SA)		Wodonga	(see NSW)	
Cooma/Bega	☐ 02 64				
Muswellbrook	☐ 02 65				
Coffs Harbour	☐ 02 66		**Tasmania**		
Tamworth	☐ 02 67		Hobart	☐ 03 62	
Dubbo / Parkes	☐ 02 68		Launceston	☐ 03 63	
Wagga Wagga	☐ 02 69		Devonport	☐ 03 64	
South Australia			**Queensland**		
Adelaide	☐ 08 81-84		Brisbane	☐ 07 3	
Broken Hill	☐ 08 80		Cairns	☐ 07 40	
Murray Bridge & 6-9	☐ 08 850-4		Maryborough	☐ 07 41	
Kangaroo Island	☐ 08 85		Toowoomba	☐ 07 46	
Pt August/Lincoln	☐ 08 86		Townsville	☐ 07 47	
Mt Gambier	☐ 08 87		Rockhampton	☐ 07 49	
Yorke Peninsula	☐ 08 88		Caboolture	☐ 07 54	
			Beaudesert	☐ 07 55-6	
ACT			**Western Australia**		
Canberra	☐ 02 61 & 2		Perth 08 62-5	☐ 08 92-94,	
			Kalgoorlie	☐ 08 90	
			Port Hedland	☐ 08 91	
Northern Territory			Mandurah	☐ 08 95	
Darwin 635-637, 7-9	☐ 08 89 2-4,		Moora	☐ 08 96	
Alice Springs	☐ 08 89 5-6		Bunbury	☐ 08 97	
			Albany	☐ 08 98	
Mobile	☐ 04		Geraldton	☐ 08 99	

Note:
Names of areas are indicative only. The Area Codes represent the true boundaries.
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